

Whitespace Platform v2.7.0

Author: Tim Dedopulos
Date: 15th September 2022

Headlines

Brokers can show a declaration to the same underwriter more than once.
Declarations shown to multiple facilities can be assigned an overall leader.
A broker can withdraw underwriters from a declaration on a section-by-section basis.
An underwriter can decline declarations on a section-by-section basis.

Release Details

Version 2.7.0 of the platform introduces a number of improvements to the management of declarations for both brokers and underwriters.

New Features

- Showing the same declaration to an underwriter more than once
 - After showing a declaration to a facility, the broker can reshow it to an underwriter who was part of that facility, either directly via the open market or as a party to a different facility.
 - The broker can freely choose which of the underwriter's teams the declaration is reshowed to.
 - When the underwriter has more than one written line on the declaration, each line is managed individually by the team that wrote it.
- Specifying the overall leader of a declaration or a declaration section
 - When showing a declaration to multiple facilities and/or open market underwriters, the broker can now indicate the declaration's overall leader, whether a facility or an open market underwriter.
 - If the declaration is sectioned, overall section leaders may be similarly indicated.
 - When the risk overview or written lines are viewed, the overall leader appears at the top of the risk overview on a section-by-section basis.
 - The overall leader's stamp/s is shown at the top of the written lines of the section/declaration.
- Withdrawing an underwriter from a sectioned declaration as a broker
 - Having shown a sectioned declaration, brokers can now withdraw a facility or open-market underwriter from one, several, or all sections.
 - The broker chooses the section or sections from which the underwriter is to be withdrawn individually.
 - If the withdrawn underwriter is a facility leader, the whole facility will be withdrawn from the section or sections.
 - Withdrawing the overall leader of a declaration or a section thereof will not withdraw underwriters belonging to other facilities or coming from the open market.
- Declining a sectioned declaration as an underwriter
 - When shown multiple sections of a declaration, underwriters can now choose to decline one, several, or all sections.
 - If the underwriter is the leader of a facility and declines a section or section, they do so on behalf of all the participants in that facility.
 - When the underwriter has been asked to write multiple lines as a participant in different facilities and/or on the open market, these lines may be declined individually.

Enhancements

- Endorsement numbers can be chosen at creation
 - Brokers may select an endorsement number when the endorsement is created.
 - After creation, the endorsement number cannot be altered.
- Structured quotes can be exported to a Word document.

- Digitising a contract reminds the broker to review the draft
 - The digitiser now includes a checkbox that the broker is required to acknowledge.
 - This checkbox is part of a reminder that the draft output may not match the original precisely, and that it needs to be reviewed before the contract is shown.
- The outline contract process has been made more user-friendly.
- It is possible to attach .mov files.
- Several useful events have been added to the risk's history display
 - These include underwriter team identification, certain functions regarding sectioned contracts, and some extra attachment-related information.
 - The history tab also has some visual enhancements.

Known Issues

- Using the iOS app, underwriters are not currently able to decline a verticalised firm order. Until this issue is fixed, iOS users should use the browser version if they need to decline a verticalised firm order in the platform.

Resolved Issues

- Rotating an iPad no longer causes occasional text overlaps.
- The tracking changes process is more stable.
- Some occasional issues with editing declaration lines have been removed.
- The scroll bar is more reliable.
- Several problems with the display of inline attachments have been resolved.
- The compare documents screen has been improved.
- The contract alignment icon highlights correctly in all cases.
- Showing firm order declarations has been tightened to fix certain edge-case errors.
- Searching text in the contract is more reliable.
- Notification emails are sent more promptly following the action that triggers them.
- Cloning a declaration clears the contract number of the facility the old declaration is attached to.
- The UMR of an endorsement is no longer removable.

Production Installation and Access Guide

iOS App

iOS users will need to upgrade their Whitespace Platform iOS app to the latest version, which is available on the Apple App store. If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app.

Browser

The Whitespace Platform on Browser will update automatically. If you are already logged in at the time of the update, you will see a notice requiring you to refresh the page.