Whitespace Platform Version 1.4.6 Release

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1 Release Details

This release of the Whitespace Platform introduces the Approved Carriers functionality, as well as various other enhancements and improvements to the Whitespace Platform experience.

New Functionality

Approved Carriers

- Broking administrators can designate Approved Carriers in the Admin portal.
- With the Approved Carriers List enabled, broking organisations can place business only with companies that have an active status in the list.
- Carrier status in the Approved Carriers list can be toggled to active or inactive. The Approved Carriers list can also be enabled or disabled as a whole.
- Risks placed previously with non-approved carriers will be unaffected.

Enhancements & Improvements

- Contract overview redesign to enable a clearer and more organised view of contract information.
- New Create Endorsement (browser)/Endorse (iOS) button in the contract overview.
- Admin Portal usability upgrades to accommodate the new Approved Carriers functionality.
- Enhancement to Year of Account input and validation on browser.
- Insert Page Break option added to firm order/signed contracts and endorsements on browser.
- Introduced underwriter option to add attachments to quote requests.
- Introduced option to delete attachments from a draft contract before it has been shown to any Carriers.
- Improvements to readability of menu titles and error messages on browser and iOS.
- Improved warning message when showing an endorsement to a contract containing off-platform carriers on browser.
- Fix to ensure correct contract type when uploading new draft versions on browser.
- Improvements to placeholder (numbers/dates/currencies) selection on iOS.
- Fix to allow brokers to change underwriter declaration roles without having to show a contract to underwriters on iOS.
- General UI enhancements to align the iOS and Browser experience, including improvements to iPhone UI.
- Fixed alignment of the 'Insert Page Break' button on browser.
- Fix to allow brokers to mark contracts as firm order which were previously shown to market only on browser.
- Fix to the display of home screen filters after selecting a contract on browser.

- Fixed issue where line conditions were copied between sections when writing a line on browser.
- Fixes to display of section headings in the Written Lines contract item on browser.
- Fix for missing text when exporting contracts with large tables to Word.
- Fix for compatibility of vertical terms and off-platform stamps on browser.
- Fix for display of carrier names in the endorsement overview for verticalised risks.
- Fix to sync and error issues when deleting and adding vertical terms on iOS.
- Fixed iOS dark mode compatibility issues.

2 Production Installation and Access Guide

iOS App Users

iOS users will need to upgrade their Whitespace Platform iOS app to the latest version, which is available on the Apple App Store.

If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app.

Browser Users

The Whitespace Platform on Browser will update automatically. If you are already logged in at the time of the update, you will see a notice requiring you to refresh the page.