Whitespace Platform Version 1.6.3

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Release Details

This release introduces structured quoting and the "Download All" button. Structured quoting enables underwriters to add button stamps and quote details to their quotes to enhance negotiations with the broker and enable a smooth transition to firm order. Various enhancements and usability fixes are also included on iOS and browser.

New Features

- Structured quoting
  - Underwriters can add a button stamp, quoted line percentage, quote reference, subjectivities, and notes to a quote. They can also indicate their preferred wet stamp for the firm order.
  - Button stamps are available for Lloyd's, Lloyd's Brussels, and company markets. These can be configured by administrators in the admin portal.
  - Quote details provided by an underwriter are visible to the broker who will have the option to view and export this information.
  - Quote details are optional for underwriters. Individual fields in quote details may be included or excluded (e.g., an underwriter may only include a button stamp and intended line size). If all fields are blank, quote details will not be included with the quote.
- "Download All" button
  - Brokers and underwriters can download a contract, completed endorsements, and attachments to a single file.
  - The contract and endorsements will appear in PDF format while attachments will remain in their original formats.
  - The "Download All" button appears in the attachments tab and the three dots menu for contracts in the dashboard.

Enhancements

- Underwriters can update stamp references, risk codes, and reference descriptions on signed contracts on iOS (browser functionality coming soon).
- Improved reliability of the digitiser.
- Changed action notification titles in the dashboard to be more concise and descriptive.
- Introduced 75 character limit of risk name when cloning a contract on browser.
- "Brexit" stamp type has been changed to "Lloyd's Brussels" in the admin portal.
- The recently viewed tab now displays 10 risks on browser.
- Dashboard filters and searches are now maintained when the user leaves and returns to the dashboard on browser.
- Improved UI of the attachments tab on browser.
- Changed colour of chat messages from your team members from blue to grey on browser.

Resolved Issues

- Users with revoked authorisation privileges cannot authorise risks.
- Synonyms of the "UMR" heading are correctly recognised by the platform.
- Declaration non-notify parties do not receive notifications.
- Fix to disable underwriter option to edit the UMR on a request to quote.
- Fixed the declaration "Bind Notify Parties" button so that it cannot be used to bind carriers multiple times on browser.
- Text formatting options stay on screen as the user scrolls down when editing a contract on browser.
- Fix to remove overlapping of action notifications in the dashboard on browser.
- Reduced delay when deleting attachments on browser.

- Fix to dismiss underwriter's quote request action notification in the dashboard after quoting on iOS.
- Improved consistency of contract authorisation titles in contract view and authorisation popup on iOS.
- Fixed UI of facility view when expanding and collapsing declaration filters on iOS.

Production Installation and Access Guide

iOS App

iOS users will need to upgrade their Whitespace Platform iOS app to the latest version, which is available on the Apple App Store. If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app.

Browser

The Whitespace Platform on Browser will update automatically. If you are already logged in at the time of the update, you will see a notice requiring you to refresh the page.