Whitespace Platform Version 1.3.1 Release Notes

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1 Release Details

A range of corrections and improvements have been made to the Browser and to the iOS App. The key changes are summarised below:

Performance
- Improvements have been introduced to the way that the Browser loads risks, significantly improving Slipcase performance for larger teams

Notifications
- When adding an attachment, the user no longer receives a notification to advise them of that fact. Other subscribed users and risk owners will receive a notification of the attachment as expected.

Administration
- It is no longer possible to delete a user from the Admin module once that user has logged in for the first time. Users must be marked as "Suspended" if they should no longer have access to the Platform

- The Delete option has been removed for users, teams and stamps. If you wish to delete a user, team or stamp, please contact the Support team

- When a user is marked as "Suspended" in the Admin module, risks for which they were the previously the owner are now displayed to other members of the Team as expected.

- When a Read Only user logs into the Platform the words "Read Only" are now displayed after the user's name at the top of the Slip Case.

Off-Platform Use
- When recording Off-Platform lines there is no longer a default stamp with type "Other" displayed in the list of stamp options, which cannot then be edited.

- Off-Platform stamps are now shown in the correct order based on the time that the stamp was reflected on the Platform.

- Off-Platform Carrier agreements on an Endorsement no longer display a default timestamp.

- Various improvements have been made the placing of Declarations under Off-Platform Facilities or Facilities with Off-Platform Carriers, especially in relation to Agreement Parties.

Multi-Section
- When a follower writes a line on a multi section risk before the leader, the contract can now be signed as expected once all remaining lines have been written.

- It is now possible to record a line for an Off-Platform Carrier as the Leader on one or more sections of a multi-sectioned risk in one step, rather than having to record the line for each Section separately.

Endorsements
- Information Only Endorsements now support an Effective Date

- Improvements to the display of endorsements after cloning where the source endorsements had multiple section headings and headings added

- Improved cloning of endorsements created prior to the 1.3 Release

- Fewer enforced page breaks between section headings when exporting endorsements to PDF (further work is expected in this area)

Management Information (MI Report)
- MI Reports now include additional columns – Original Insured, Reinsured, Carrier Team.

- New MI Report type, 'Tall', where all Carriers on a risk feature on separate rows. The 'Wide' format continues to feature all Carriers on a single row for each risk.

General
- Editing the risk name via Risk Settings now supports additional non alphanumeric characters

- If a signature has been set up for an Underwriter, when recording a stamp, the signature is now appearing as expected.

- When recording a split stamp as the Leader, if it is a Lloyd's stamp then the Year of Account will now be reflected against each of the split stamps as expected.

- When exporting a risk to PDF, the case of the Insurer's Written Line heading is maintained such that it is the same as it appears in the Browser.

2 Production Installation and Access Guide

Browser Users

Browser users can access the site at the normal address (www.whitespaceplatform.com) or via the link on our home page (www.whitespace.co.uk). No change is required.

iOS App Users

iOS users will need to upgrade their Whitespace Platform iOS apps to the latest version, which is available on the Apple App Store.

If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app