

Whitespace Platform Version 1.5.2

Author: Jack Harrison

Date: 9th December 2020

1 Release Details

This release of the Whitespace Platform refines email notifications and introduces the option to enable browser notifications. New home screen filters for pending risks give you more control when searching for contracts. These features will help users manage their contracts and keep track of contracts requiring action on the Whitespace Platform.

New Functionality and Enhancements

- Improved email notifications.
 - Following user feedback, email notifications from Whitespace now prioritise the most important updates for brokers and underwriters and will exclude less relevant information. You can also edit your own notification email in the Profile tab, no longer requiring Admin user assistance to manage this. These enhancements make it easier to connect Whitespace to your email and track important changes to contracts in real time.
- Browser notifications.
 - Users can enable “in browser” notifications for important updates like receiving a new contract or written lines. The notifications toggle in the Profile tab can be enabled or disabled depending on your preference. This enhancement will benefit active users of the browser who want to stay updated in real time. This feature can be used in conjunction with email notifications and iOS push notifications.
- New ‘Firm Orders – Pending’ and ‘Endorsements – Pending’ home screen filters.
 - These new ‘Pending’ filters show you contracts and endorsements which require your attention and provide a new level of control when managing contracts on the home screen.

Resolved Issues

- Brokers can now delete attachments to risks which have not yet been shown to carriers on browser.
- Home screen filters are now displayed expanded by default when logging into the browser platform.
- Fix to the display of declarations in the facility overview on browser.
- Fix to error when updating the year of account on a written line on browser.
- Fix to admin portal UI when zooming in.
- Fix to display the black and white versions of company logos on risk cards on iOS.
- Fix to error when navigating between declarations and the facility overview on iOS.
- Proportional signing calculation on iOS is now aligned with the browser.

2 Production Installation and Access Guide

iOS App Users

We recommend that iOS users upgrade their Whitespace Platform iOS app to the latest version, which is available on the Apple App Store.

If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app.

Browser Users

The Whitespace Platform on Browser will update automatically. If you are already logged in at the time of the update, you will see a notice requiring you to refresh the page.