Whitespace Platform Version 1.5.4

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1 Release Details

This release adds a variety of enhancements and bug fixes to improve the performance and user experience of the Whitespace Platform.

Enhancements

- Improved consistency of wording in titles and error messages.
- Improved efficiency when clearing a large number of blue notification badges.
- Improved line spacing in the browser contract view.
- Written lines are ordered by role instead of time in the sign lines menu on browser.
- The deletion of a quote being prepared on iOS is now recorded in the underwriter's history.
- Contract section information has been added to the history on iOS.
- The iOS contract attachment menu now includes team information to match the browser.

Resolved Issues

Browser and iOS

- Fixed PDF export crashing issue caused by faulty tables.
- Fix to compatibility of attachments between browser and iOS platforms.
- Fix to allow underwriters to update line references after no cover given subjectivities are satisfied by the broker.
- Fix to avoid text wrapping of words up to 16 characters in contract headings in the PDF export.
- The facility information table is now included in word exports.
- Fix to indentation of lists using the capitalised roman numeral format (I. II. III. IV. ...) in the contract view and PDF export.
- Removed YOA from facility leader stamps when bound to declarations as a notify or non-notify party.
- Fixed PDF table formatting error where large cells coincide with a page break.
- Fix to include users with the suspended status in the in the MI report.

Browser

- Fix to enable the placement of information only endorsements on browser.
- Fixes for the 4 leader-editable line items in the firm order for signed and sectioned risks.
- Fixed error when changing teams whilst recording off-platform stamps on browser.
- Fix to limit written lines to 7 decimal places on browser.
- Fix to allow deletion of a quote being prepared on browser.
- Fix to improve stability when showing a declaration for quote to many facilities on browser.

- Fixed issue where a carrier's leader role was removed when a section of that contract was deleted on browser.
- Fix to alignment of Lloyd's Brussels icon when recording off-platform stamps on browser.
- Fixed line percentage issues on browser for declarations placed via off-platform facilities.
- Removed delay when moving headings in contracts with vertical terms on browser.
- Fix to avoid text wrapping of longer company names in the manage lines menu on browser.
- Removed inactive record off-platform lines button on browser after contract is signed.
- Fixed display of wide tables in the contract view on browser.
- Replaced unreadable table content with a placeholder in the endorsement preview on browser.
- Fixed browser issue where the line percentage shown on the risk card gas gauge was the firm order line percentage instead of the signed contract percentage.
- Fixed display of delete attachment icon and scanning attachment loading animation.
- Fix to spacing of contract cards in the home screen when filters are expanded on browser.
- Fix to issue where removing all subjectivities on browser did not bind the line unless the subjectivities option was unticked.
- Removed table content (if present) from the risk code preview in the add a line menu on browser.
- Fix to allow users to assign vertical terms to Whitespace carriers after off-platform lines have been recorded.
- Fix to notify and non-notify party view of declarations on browser.
- Fixes to errors when declining declarations as an agreement party or open market carrier on browser.
- Fix to available line calculation on browser after proposing a new written line on a declaration.
- Removed endorsement notification option from non-GUA templates when recording off-platform stamps on browser.
- Fixed ordering of contract versions in the contract overview on browser.
- Fixed navigation between declarations and facilities using the 'Back' button on browser when a declaration is shown for quote to multiple facilities.

iOS

- Fix to ensure that Whitespace Platform notices (for new features and enhancements) appear on iOS.
- Fixed issue where declarations were not visible to an underwriter after declining via the open market.
- Removed inactive option on iOS for lead underwriter to update line items on the firm order after the contract is signed.
- Fix for the display of user specified decimal places in the iOS sign lines menu.
- Fixed rounding error where sum of lines was not 100% when calculating signed lines with decimal places on iOS.
- Fix to allow different intended signing totals when signing sectioned risks on iOS.

2 Production Installation and Access Guide

iOS App Users

We recommend that iOS users upgrade their Whitespace Platform iOS app to the latest version, which is available on the Apple App Store.

If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app.

Browser Users

The Whitespace Platform on Browser will update automatically. If you are already logged in at the time of the update, you will see a notice requiring you to refresh the page.