

# Whitespace Platform Version 1.3.0 Release Notes

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## 1 Release Details

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### *Functionality included in this release*

This release introduces the Whitespace Off-Platform functionality and extended Endorsement functionality. It also includes Read Only user capabilities and improvements to the Notification emails.

A series of user guides have been produced to accompany the release. The primary focus is on the Browser, but there is also a new iOS version with related functionality. YouTube training videos will follow.

The enhancements and improvements are summarised as follows:

#### Off-Platform Contracts:

- Brokers are now able to create records of contracts (both Open Market and Facilities) signed outside the Whitespace Platform.
- Brokers are able to reflect the stamps for all carriers originally provided on paper.
- All Off-Platform contracts can subsequently be endorsed on the Whitespace Platform
- New Declarations can be placed with Off-Platform Facilities.

#### Off-Platform Carriers:

- Brokers are now able to reflect the lines written on paper by Off-Platform carriers against Whitespace contracts (i.e. for those Carriers who are not yet signed up to use the Whitespace Platform).
- Recording Off-Platform Carriers' lines allows brokers to process contracts in full on the Whitespace Platform, including reflecting Off-Platform Carriers' agreements to Endorsements, regardless of whether the Carriers that they do business with are using the Platform.

#### Create Contracts:

- Brokers are now able to create draft contracts on Whitespace without the need to first digitise an existing document.
- Created contracts contain a selection of standard MRC sections and headings which can be edited or reorganised by the user. Contract text can be fully edited.

NOTE: this is the first step towards more sophisticated Contract Builder functionality expected in future releases.

#### Endorsement Enhancements:

- Brokers are now able to use a greater variety of Section Headings and Headings when preparing Endorsements.
- Brokers can select from a list of pre-configured Headings or input text to create custom Headings.
- Brokers can pull through a Heading and its associated text from the underlying contract and, having done so, can edit it directly on the Endorsement.
- Different General Underwriters Agreement (GUA) templates are now available for selection on an Endorsement (Marine, Non-Marine, Aviation and Non-GUA).

#### Read Only Users:

- Administrators can apply the 'Read Only' user state to new or existing users within their organisation.
- Read Only users can view contracts within their allocated teams but are unable to perform actions such as showing contracts to carriers or writing lines.

#### MI Report Download:

- Administrators can flag individual users as 'Reporting' users.
- This will enable the MI Report button in that user's Profile and will allow them to run the standard MI Report returning data for any Teams that they are a member of.

#### Improved Notifications:

- Notification emails triggered by events in the Platform now include additional information identifying the contract and event that has occurred.
- Changes have been made to the way in which users can subscribe to receive Notifications for a contract:
  - If there is no risk owner then notifications will go to the whole team.
  - If there is a risk owner then all notifications will go to that owner.
  - The risk owner cannot unsubscribe from notifications for that contract unless they transfer ownership to another member of the team.
  - Other members of the team can choose to subscribe to receive notifications or unsubscribe from notifications for individual contracts at any point in time.
- In order to receive notifications each user requires a notifications email address to be set. This is configured via your administration portal.

### ***Known Issues***

There are a handful of known issues in this release. We expect to deploy a patch within the next 7 days to address them:

- When a follower writes a line on a multi section risk before the leader, the contract cannot be signed. If you encounter this issue prior to the patch please contact our support team.
- When showing a declaration to a facility with an Off-Platform Leader and a Whitespace Carrier Agreement Party the declaration cannot be shown to the Agreement Party even after the Off-Platform Leader has been recorded. If you encounter this issue prior to the patch please contact our support team.
- When showing a declaration to a facility with an Off-Platform Leader and an Off-Platform Notify Party then the 'Bind Notify Parties' button will not appear once the Leader's line has been entered. The work around is to use the Record Off-Platform Lines functionality to record the Off-Platform Notify Party's line manually.
- When showing a declaration to an Off-Platform Facility where the Leader is a Whitespace Carrier the browser will list the Leader twice in the Facility Breakdown box, however the export to PDF will list the Leader correctly.
- When showing to an Open Market Carrier on a declaration the "Available Line" is calculated from the initial line guidance rather than the actual lines written and so doesn't take into account any revised lines.
- When editing the Risk Name from the Risk Settings the save may not be applied if the name includes "/".

## 2 Production Installation and Access Guide

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### *Browser Users*

Browser users can access the site at the normal address ([www.whitespaceplatform.com](http://www.whitespaceplatform.com)) or via the link on our home page ([www.whitespace.co.uk](http://www.whitespace.co.uk)). No change is required.

### *iOS App Users*

iOS users will need to upgrade their Whitespace Platform iOS apps to the latest version, which is available on the Apple App Store.

If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app

## 3 Training Material

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We will shortly be publishing a series of YouTube videos which run through:

- the end to end process on how to add Off-Platform contracts and carriers
- how to use the new endorsement capabilities

Details to follow.

We have produced a number of short guides to the new capabilities.