Whitespace Platform

Release Notes v3.2.2

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Headline

Preview and export PDFs of declarations no longer include line percentages from facility agreements.
When updating or amending stamps, underwriters can only select new stamps that they have permission to use.

Enhancements

- In older versions of the platform, lines being written on a declaration to a facility panel were displayed alongside the original line percentages that those panel members had written when signing the facility agreement. This was causing confusion, and the original line percentages were removed from the Platform.
    - However, they were still being displayed in exported contract and PDF Previews. This has been corrected, and exported/previewed contracts now correctly display the same information as on-screen contracts.
- Normally, underwriters only have access to stamps that have been assigned to the team/s they are members of. Due to a configuration update, underwriters were able to access all their organisation's stamps when updating a stamp that had already been put down on a contract.
    - This misconfiguration has been resolved, and underwriters performing a stamp update can only see and apply stamps assigned to their team/s once again.

Production Installation and Access Guide

iOS App

iOS users need to upgrade their Whitespace Platform iOS app to the latest version, which is available on the Apple App store. If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app.

Please note that we are no longer able to include support for iOS v16. The Whitespace App requires iOS v17 to run.

Browser

The Whitespace Platform on Browser updates automatically. If you are already logged in at the time of the update, you will see a notice requiring you to refresh the page.