

Whitespace Platform Version 2.2.1

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Release Details

This release introduces the In-Line Attachment functionality which allows a Broker to add PDF attachments at specific points within the body of a contract. An In-line Attachment is automatically included as an appendix at the end of the contract when exporting to PDF.

The release also contains a number of minor bug fixes and improvements to enhance the overall experience when using the Platform.

New Features

- In-line Attachments
 - Brokers are able to add PDF attachments directly into the body of a contract whilst a risk is in a draft state.
 - When exporting a contract with In-line Attachments to PDF, all such attachments will be included automatically as an appendix, separated from the contract by a title page displaying the name entered by the Broker when uploading the In-line Attachment.
 - When adding an In-line Attachment, Brokers are able to enter text to reference the In-line Attachment which will appear in the contract above the In-line Attachment in the Platform.
 - When adding an In-line Attachment, Brokers are able to enter a name for the In-line Attachment which will appear on the appendix title page when exporting the contract to PDF.
 - Brokers and Underwriters are able to preview and download individual In-line Attachments without needing to export the whole contract.

Resolved Issues

- An error message is no longer generated on a Declaration when the stamp details inherited from the Facility include a mirror stamp with multiple underwriter references and multiple reference descriptions.
- Exporting a Quote to PDF no longer includes a blank Quote Details page if the quoting Underwriter had first populated and then cleared information entered in the Quote Details Section prior to submitting the quote.
- When a Broker records a Whitespace Carrier's off-platform line the option to "Save newly added Stamps" has been removed as it is redundant in this scenario.
- Text entered in an angled brackets (i.e., <something like this>) no longer disappears when saved.
- If an Authorisation request is withdrawn, the Events notification now displays relevant information.
- When a Chat message is sent by an Underwriter, the message is now correctly received by the Broker even if the Broker's chat window was not open at the time the message was sent.
- Underwriters are now correctly redirected to the Risk Overview if the Broker rejects their subjectivities whilst they still have the risk open.

- Carriage returns are now being correctly displayed in the Authorisation History window.
- In the Classic Inbox view the order of labels in the filters panel no longer changes after each Browser refresh.
- Brokers can now proceed to show a Declaration to agreement parties where the lead Underwriter has written their line with subjectivities and then removed those subjectivities before the Broker has had a chance to accept them.
- In the Show Firm Order Carrier selection screen, where a range has been suggested by the Broker, the line guidance information is now displayed correctly formatted.
- On a Declaration, the 'Back To' button now correctly provides the option to return to any of the associated Facilities.
- If the Risk Owner of a contract is changed, the Risk Owner name displayed in the Risk Settings now updates immediately and no longer requires a Browser refresh.
- In the Compare screen, when switching between contract versions the list of options no longer lists duplicates.
- When scrolling through the contract, headings no longer move unexpectedly and instead scroll in line with the contract text.
- When showing a quote to the Broker, the prompt asking the Underwriter to confirm that they want to proceed to show the quote has been revised and now informs the Underwriter if they have not made any changes to the terms shown in the original request to quote.
- When showing a Declaration to a Facility for Quote, once the Broker has selected the lead or agreement party Underwriter, the Facility now appears at the top of the 'Show for Quote' screen as expected.
- When binding notify parties on a sectioned Declaration, only those parties on the selected section are now bound.
- On the Update Signed Lines screen, the number of decimal places is now limited to 7.
- In the Compare screen, if the user selects an option from the Actions menu that results in a new version of the contract being created they are now returned to the risk overview as expected.
- Brokers are now prompted to enter a description under Contract Changes before they are able to complete an Endorsement where all participants are set to either Notify or Non-Notify parties.
- When selecting a 'Withdrawn' version of a contract to compare, users are now able to click anywhere on the withdrawn contract image and no longer have to click directly in the blue circle to select that contract version.
- In the iOS App, the company name is now displayed correctly in the inbox.
- In the iOS App, when cloning a contract it is now mandatory to enter a value for UMR, even if that value is, for example, 'TBA'.
- In the iOS App, the keyboard now rotates with the device as expected on the Whitespace welcome screen.

Production Installation and Access Guide

iOS App

iOS users will need to upgrade their Whitespace Platform iOS app to the latest version, which is available on the Apple App Store. If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app.

Browser

The Whitespace Platform on Browser will update automatically. If you are already logged in at the time of the update, you will see a notice requiring you to refresh the page.