

Whitespace Platform

Release Notes v3.6.1

Author: Tim Dedopulos

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Headlines

A minor API adjustment that caused certain integration and third-party systems to fail has been reverted.

Enhancements

- Some users were experiencing issues with very rapid sequences of events being returned out of order by the API, particularly in the History timeline. To fix this, the field recording the date and time of creation was made more precise for certain API responses. This change caused certain integration and third-party systems to fail.
 - The creation time field has been restored to its previous functionality in all the affected API responses. Systems experiencing issues because of the change will return to functionality without any adjustment. A new field offering millisecond precision has been added to the JSON output to provide the accuracy required to ensure the History timeline remains rigorously accurate. This new field may also safely be used by integrators as required.

Production Installation and Access Guide

Browser

The Whitespace Platform on Browser updates automatically. If you are already logged in at the time of the update, you will see a notice requiring you to refresh the page.

iOS App

The iOS app has been temporarily withdrawn whilst we redesign it. Watch for news of its exciting relaunch.