

Whitespace Platform V2.1.0

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Release Details

Whitespace is proud to release the Sectioned Facility functionality to its users. This allows Brokers to add Sections to a Facility contract, allowing the placement of Declarations against selected Sections on those Facilities.

New Features

- Sectioned Facilities
 - The ability to add Sections to a Facility and place those Sections with different markets,
 - The ability to show Declarations (sectioned or non-sectioned) to a Sectioned Facility.
- Prompting Broker to Sign Action Item
 - A new Action item prompting the Broker that the 'Risk may be ready for signing' has been introduced.
- Attachment management in iOS
 - In the iOS App, attachments added to contracts after this release will not be available to download if your device is off-line. For attachments added to contracts prior to this release you will still be able to download documents even if your device is off-line.

Enhancements

- When adding Sections, only a Section Name is required to be entered.
- Managing Sections is now accessible from the Actions menu for all Contract types, as well as from the existing Risk Settings screen.
- Improvements have been made to the screen design and layout when the Broker shows a Firm Order.
- When showing a Declaration or a Declaration Section to a second or subsequent Facility, or for open market top up, a warning message will be displayed if any of the Underwriters has already been shown the risk under the first Facility. This is not currently supported in the Platform.
- The Facility Breakdown table is now displayed under the Written Lines heading of a Declaration in the iOS App.
- The words "Line of Whole" and "Order to the Facility" will no longer be defaulted above the Facility Breakdown table for new Declarations created in the Platform after this release. All existing Declarations will remain unchanged.

Resolved Issues

- When a Sectioned Declaration is shown to a Facility for Quote, it no longer creates a Quote per Underwriter per Declaration Section.
- Exporting a PDF and using the 'Append' feature is now working correctly.
- The list of options for the 'Deduction Basis' Defined Data Tag, under the Other Deductions From Premium heading, has been updated for 'Net Premium'.
- For Structured Quoting, if an Underwriter initially Indicates one or more Stamps and subsequently de-selects them before sending the Quote to the Broker, the Platform now correctly handles the de-selected Stamps.

Production Installation and Access Guide

iOS App

iOS users will need to upgrade their Whitespace Platform iOS app to the latest version, which is available on the Apple App store. If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app.

Browser

The Whitespace Platform on Browser will update automatically. If you are already logged in at the time of the update, you will see a notice requiring you to refresh the page.